

## Executive Director's Insight!

At Crossroads, we remain focused on utilizing the resources we are afforded by our incredible network of support to provide the most effective possible service for our guests. Individuals and families fighting to overcome the many barriers of ending or avoiding homelessness need, and deserve, to receive the time and attention of not only each staff member, but of the organization as a whole. To this end, we have worked to align each program and partnership to create a pathway that can be tailored to the diverse array of circumstances that each case presents, all leading to the same outcome of stability in every area of life.

To accomplish this goal, it is necessary that case managers have the resources, freedom and flexibility to dive deep with each guest - to listen to their story, to understand their frustration with broken systems, and to walk with them to that place of achieving a sustainable stability. We understand that we cannot do this for them. It is our job to give the necessary support for them to achieve it for themselves and their family. We only do lasting harm by creating dependency, or by dismissing the power within each person to determine their own path.

*We have come to understand that while temporary responses like a meal, a hygiene kit, clothing and other material items are important tools, they in and of themselves are not the solution.*

Our door-to-door model is about communal sufficiency. This means building relationships and networks that address every barrier someone facing homelessness might encounter. How do we provide equal access? How do we identify opportunity? What information is most useful, leading to the best outcome? What steps will achieve stability in the shortest amount of time? These are the questions we ask ourselves each day as we help our guests navigate the often overwhelming, and often inequitable, social structures that lead to homelessness.

The heroes in this process are first the brave men, women and children who are willing to press forward to build a better life and a better future. Secondly, they are the incredibly talented and dedicated case managers at Crossroads and the many other nonprofits serving our community. But this is not enough. To ever truly solve the issue of homelessness, it will take people from every sector -business, faith, government, healthcare, education - taking action to end this injustice.

I invite you to join us in that journey. Everyone has something to contribute to solving this issue. Please consider contacting us today to see how you can make a difference!

Peace,  
Tony Johns

# Program Highlights

## Renewal Project

The **Renewal Project** continues to provide fundamental stabilization services to our guests in the local community. These come in the form of individual assessments, case management, a mailing address along with mailbox access, identification and documentation services, and direct referrals to various partners in the Atlanta area.



## Door-To-Door

Our **Door-To-Door** Housing Program continues to grow and expand as we provide support to individuals, families and veterans who are experiencing homelessness. This support comes in the form of case management, emergency rent, move-in costs, utility assistance, employment navigation and much more. Our goal is to provide our direct services well and partner with other top rated organizations who handle the other supports our guests may need.



## Clyde's Kitchen

The dining table has been a staple of Crossroads. We believe a loving and trusting relationship can greatly impact one's journey to stability. **Clyde's Kitchen** has maintained and enhanced the environment in which our guests receive more than just a meal. Through great leadership, supportive staff and seasoned volunteers, we're able to create a safe, loving and trusting environment for guests as they take advantage of the supports available thru The **Renewal Project** and the **Door-To-Door** Housing Program.





# Partners Matter!

Check out the amazing partners we have on campus weekly/monthly providing crucial care and support to our community guests. Our impact increases dramatically due to these great providers!

- [Richmont Trauma Center](#)-Counseling/behavioral health therapy
- [Housing Plus](#)-Placement and housing navigation
- [Humana](#)-Healthcare coverage screening
- [Aniz Inc.](#)-HIV Testing and support
- [Sickle Cell Foundation of Ga.](#)-State benefit screening



## Guest Highlight

Here at Crossroads, we desire to show dignity to all who come through our doors. One way we accomplish this is through language. We make it clear to our team members and volunteers, how we are to communicate while engaging with our guests. Guest, is in fact a critical and intentional word we chose to represent those, in the community coming to seek out support. As we engage with our guests, we begin to see the numerous variations of people, history and stories. As with all stories, there are times of beauty and joy, along with times of great sorrow, anger and hopelessness. In many cases, there are moments we could all see parallels, although the environment and circumstances may differ. It's our desire for us to all retrain our brains to see our guests as unique individuals who are amazing and beautiful.

This brings us to Mr. Mike Tyson...



Visit our website to read entire highlight story,  
<https://crossroadsatlanta.org/news/>

*Empowering our guests towards economic and personal stability!*

# Numbers with A Story

## July to September 2022

Behind every number lies a story! These stories belong to the amazing resilient guests we have the honor and privilege of coming alongside each and every day.

Below you will find the ways this has been accomplished.

### Renewal Project

- 965 New Guests served
- 4,896 Mail room visits
- 780 Birth certificates/ID's provided
- 58 Mobile site engagements

### Clyde's Kitchen

- 5,595 Meals served
- 171 Volunteers
- \$14,771.66 in food donations



### Door-To-Door

- 105 Households assisted
- 43 Households secured new housing
- 47 Employment connections
- \$93,504.03 in housing support



We ALL need a hand!  
Join us as we seek after hands left empty.

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