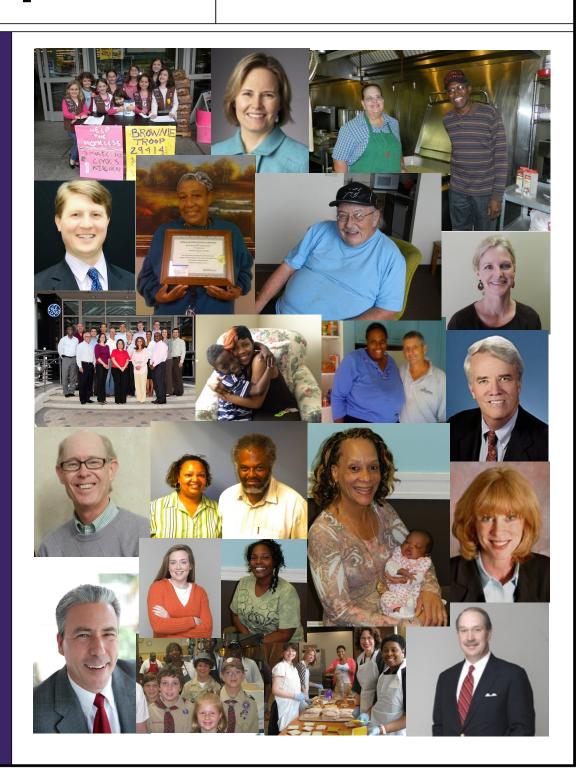
# 2014 Annual Report



#### **Our Mission**

"Empowering people who are homeless to progress on the road toward economic and personal self-sufficiency."



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Serving Crossroads Homeless Guests



In 2014 4,608 homeless Guests crossed our threshold asking for Crossroads to help them sustainably end their homelessness. These Guests were provided with a mailing address, a hot, nutritious meal, and case management services.

Some highlights of the year are:

- Crossroads was selected as the beneficiary of the Cathedral Antiques Show. The show raised much needed funds to support the Housing Solutions for Women and Children Program.
- Through the generosity of numerous donors Clyde's Kitchen has been able to replace several crucial appliances that were well over 20 years old and were beginning to fail.
- Through the generosity of GE and individual donors CCM was able to replace the floors in Clyde's Kitchen.
- A sad reality for Crossroads continues to be the ever-increasing numbers
  of women with children turning to Crossroads for help. During fiscal
  year 2014 of those we served 1,159 were women and 843 were children.
   39% of all homeless Guests were women with children, most under five
  years old.
- In the past four years Crossroads has been able to place 232 women and their children in safe, permanent housing.

While much was accomplished this year, we need to continually increase all key revenue streams to continue to ensure we meet the needs of our homeless neighbors who turn to Crossroads for help.



## **Help Office and Mail Room**

...a primary first stop for those homeless in metro Atlanta

Crossroads is a primary first stop for over 4,608 homeless men, women and children each year. The Help Office and Mail Room accommodate over 60,000 repeat Guest visits each year.

Emergency / essential services are provided at no charge to our Guests by the Help Office and Mail Room:

- Each new Guest seeking Crossroads' assistance attends a required orientation that highlights for them the range of help Crossroads can provide
- About half of our Guests arrive without any legal identification and it's impossible to get a driver's liscense, rent a home or get a job without it last year we acquired a total of 3,006 birth certificates and State IDs
- Over 6,500 MARTA cards were provided to help Guests get to job interviews, medical and other important appointments
- A mailing address was provided for thousands of Guests by the all-volunteer Mail Room





## Clyde's Kitchen

...serves over 74,000 meals each year

Clyde Corbin has been the Kitchen director for over 26 years now. He, his small staff, and dedicated volunteers rise before dawn to serve about 250 hot, nourishing meals each day.

Sylvia Campbell, a proud retiree from Coca-Cola, has now been the Kitchen Volunteer Coordinator for 13 years ... 2001 to 2014, and still counting!

- Crossroads is thankful to GE for their presentation of a check for \$25,000 to renovate the floors in Clyde's Kitchen
- Group Sandwich Makes groups from companies like Georgia Power, King and Spalding, Kilpatrick Stockton, Hunton & Williams and more made and donated thousands of sandwiches.
- **Atlanta Falcons** players continue to visit Clyde's Kitchen during the Thanksgiving season. This year the wives of the coaches were so moved by their experience they now ask Clyde monthly what his needs are.
- For the second year, four members of the Atlanta Symphony, visited CCM to share their immense talent.
- And the volunteers with St. Luke's Episcopal Church's Mustard Seed Garden grew and donated to Clyde's Kitchen a whopping 1,000+ pounds of fresh produce.













## **Renewal Project**

...90-day stabilization program

The Renewal Project is a 90-day stabilization program that assists our able-bodied Guests.

This year the Renewal Project:

- Helped 4,608 Guests who happen to be homeless
- 1,159 women 25%
- 843 children 18% most of whom are toddlers, Crossroads has seen a 350% increase since 2008
- 2,002 combined women and children 43%

Emergency / essential services were also provided:

- 1,606 birth certificates acquired (the cost of a birth certificate in Georgia is \$25, the fee varies from state to state)
- 1,400 Georgia IDs acquired (\$20 per in Georgia, again the fee varies)
- 5,407 MARTA cards provided
- Mailing address provided for the majority of Guests
- Free health care provided by Mercy Care for those with no health insurance



Dominic Heard Program Director Renewal Project







## **Angels Over Atlanta**

...for our Guests with physical and / or mental disabilities

The Angels Over Atlanta program provides extended case management and essential supports and services for our Guests with physical and / or mental disabilities.

This year Angels Over Atlanta:

- Provided extended case management for 135 Guests with physical and / or mental disabilities
- 5 Guests placed in detox / addiction treatment programs
- 21Guests placed in safe, secure housing often including supportive services
- Helped 54 Guests initiate applications for Social Security Disability income benefits — average monthly income for Guests is \$644.81
- Secured nearly \$100,000 in back pay for Guests
- Pro-bono attorney services saved Guests \$15,086
- Emergency / essential services provided as needed



Emily McIver, LCSW
Program Director
Angels Over Atlanta





## **People Make It Happen**

Our special thanks to all of our many dedicated individual donors. If by chance your name is not included — please let us know.

#### **Monthly Donors**

Marcia and Richard Ammons Angela and Jason Barringer

Barrett Batson

Roselea and Paul Brown

Mignon Crawford and Jill Knoll

Kim and Alex Doverspike

Thomas A. Hodges

Laura Johnson

Paige Jones

Sam Ledbetter

Ann and Charles McClellan

Pat and Victor Mobley

Harriet Powell

Patrick Snell

Ben Turner

Anne Ward

#### **Individuals**

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Rick Agel

Angie and Sam Allen

Marcia and Richard Ammons

**Anonymous** 

Jeff Ashworth

Jennifer Balevic

**Edward Ball** 

**Diane Barnsly** 

Angela and Jason Barringer

**Barrett Batson** 

#### **Individuals**

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Bill Buzbee and Lisa Chang

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Melanie Collier

Virginia and Roy Cooper

Kathy and Mike Couch

Ann and Jeff Cramer

**Debby Crawford-Yates** 

Lynn Crovat

Ashley and Stephen Cummings

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Viola Luna Davis

Stan and Marie Dawson

Melissa Devereaux and Nate Con-

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Sandra Doar

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Nancy Dowdle

Elaine and Peter Eisemann

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JJ and Meribeth Fisher

Kathleen Flynn

Dade and Bebe Foote

**Sharon Foster** 

Sara Fountain

Donna and Carter Fowlkes

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#### **Individuals**

**Deborah Fox** 

Sandra and Malcolm Freeman

Griffin and John Fry

**Dorothy Gandy** 

Mary and Richard Gerakitis

Susanne Gibboney and Brann Dailor

Anna and David Gillon

Gerald Glanville

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Lee and Randy Sewell

John S. Seymour, Sr.

Sandra Shenkman

Sue Sherrill

Nancy and Al Sherrod

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#### **Individuals**

Dawn and Trey Shipp Barbara and Charles Slick

**Charlie Spratt** 

Paulette and John Stewart

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Susan and Robert Stewart

Elizabeth and Clay Stone

Laurie and Michael Stoner

Elaine Swobe and Jeff Hopper

Laura and John Taylor

Mary and Rich Tewell

**Gabriel Tse** 

Ray Townsend and Billy Hill

John Tuggle

Ben Turner

**Kerry Traubert** 

Ben Turner

Cheryl and Bill Valentine

Wayne Vason and Lee Harper

Leonard Wagner

**Fentress Waits** 

Michael Wakefield

Alice Watson

June and James Webb

Cecelia and Donald Webster

Pauline and Paul Weinzierl

Marguerite and Marshall Wellborn

Betty Jean Weltner

**Betsey Weltner** 

**Charles Weltner** 

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John White

Marie Wilson

Bunny Winter and Michael Doyle

Charlie Zapf

Patricia and Jerry Wills Susan and Bill Willson

Susan Wilson

Harriet York

Ruth and Alan Yurchuck

Charlie Zapf

Madeline Zavodny

Kathryn Zickert and Gary Bergman

# Special Grants Helped Us Fulfill Our Three-year Strategic Plan

#### **Churches/ Faith Based**

All Saints' Episcopal Church
Cathedral Antiques Show
Cathedral of St. Philip
Central Presbyterian Church
Messiah's House Assembly of God
North Avenue Presbyterian Church
St. Aidan's Episcopal Church
St. Luke's Episcopal Church
Unitarian Universalist Congregation
of Atlanta

#### **Foundations**

Ray M. and Mary Elizabeth Lee Foundation
Patterson Family Foundation
Thomas H. Pitts Trust
Helen Plummer Foundation
Rich Foundation
State Street Foundation
James M. and Ruth E. Wilder Foundation
Frances Wood Wilson Foundation

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AEC Trust
Mary Allen Lindsey Branan Foundation
George M. Brown Trust
Mary Brown Fund of Atlanta
Catholic Foundation of North Georgia
Community Foundation for Greater Atlanta
Jim Ellis Foundation
Episcopal Charities Foundation
EZ Agape
John and Mary Franklin Foundation
GE
Luther and Susie Harrison Foundation

**Imlay Foundation** 

#### **Government**

City of Atlanta
FEMA
State of Georgia -- Department of Community Affairs

## Corporate and Matching Anonymous and In-Kind Donors

#### **Corporate**

Bank of America
GE Energy
Freedom Scientific BLV Group
McGuire Woods
SunTrust
St. Joseph's Mercy Care

Graciecam

#### **Matching Gifts**

AT&T
GE Foundation
The Home Depot Foundation
SunTrust Bank

#### **Anonymous**

Over \$300,000 was received from donors who wish to remain anonymous. Our special thanks to anonymous donors for their generosity.

#### **Clubs and Groups**

Brownie Troop 29414 — Dunwoody State Bar of Georgia

#### **In-Kind Donors**

Blue Heron Community Garden Leigh and Chris Bogiages **GE Energy** King & Spalding Brownie Troop 29414 — Dunwoody Friends of Ron **Hunton & Williams** Nancy Meyer Victoria and Brian Muffley North Buckhead Civic Association Peter Odom, Esa. Old Fashioned Foods Pebble Tossers **Portman Holdings Publix Atlantic Station Publix Briarcliff Village Publix Super Markets Rhodes Family Bakery** Patricia Rosende SunTrust Banks, Inc. Trinity Presbyterian Church Amy and Brian Weick Carolyn and Littell Wilson



### **To learn more about Crossroads**

Please visit our website at www.crossroadsatlanta.org

If you have questions about this annual report or would like more information please email CommunityRelations@crossroadsatlanta.org

— or contact —

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Executive Director
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stan@crossroadsatlanta.org